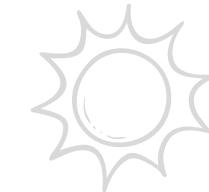
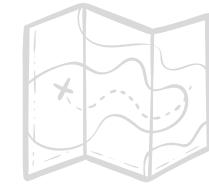




CERTIFICATE OF COMPLETION



Has successfully learned the skill

ADDRESSING A PERSON WITH RESPECT



Presented By:

On This Day:

February 25, 2026

