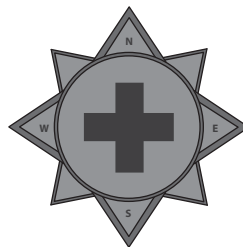


## HOW TO MAKE A 911 CALL

There is one phone number I bet just about everyone knows. That's right, it's 911. The emergency number that you can call from anywhere and get the help you need, whether it's police, ambulance or fire department.

## FLIP OVER FOR YOUR NEXT CHALLENGE



### EARN THIS NUGGET

Ask your parents or other older family member to choose three pretend emergencies. They will then pretend to be a dispatcher, while you pretend to call for help.

LEVEL C

PERIOD 1

TASK 2

There are a few things that you should know about using 911, before you do it.

1. You only call 911 if it is a true emergency. There are other numbers for the police, fire fighters, hospitals, and so on that you can call and ask questions. These phone numbers won't send a fleet of brightly lit vehicles to your house.
2. Now **stay calm**, if there is an emergency, things will go much better if you can stay calm. If you are panicking or unable to speak or think, the people who need help are going to have to wait much longer.
3. Make the call. It is better to call from a landline phone, if possible. Because the dispatcher will know exactly where you are. But if there is a fire or some other emergency that makes staying in the building unsafe, get out first, and use a cell phone.
4. You may well be asked for your name, address, and other details, as well as a description of what happened. They need to get a clear understanding of the situation so they can get you the right help.
5. Listen and obey all of the dispatcher's instructions. And remember, while they are still talking to you, help is already on its way.

